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## **Grounds For Involuntary Termination**

A client may be discharged because:

- A) The client's behavior to staff or other clients is rude, disruptive, unsafe or threatening.
- B) The client is not following treatment recommendations to a degree that we are not able to maintain safety and provide adequate care within this treatment setting.
- C) The client is unable or unwilling to pay for services.
- D) The client has had two or more late cancellations or no-shows.
- E) The client did not attend appointments at the time interval deemed clinically necessary by their provider.
- F) The client violated the controlled substance policy.

If any of these issues arise, the clinician will discuss the concerns and attempt to rectify the situation with the client, if that is possible, and if doing so would not result in imminent danger to themselves or others. In some cases, a safety plan may be developed. In other cases, a referral to a higher level of care may be appropriate.

A client who is involuntarily discharged will be notified in writing of the reason for the discharge, the effective date of the discharge, sources for further treatment, and the client's right to have the discharge reviewed. The letter will include contact information for the State Grievance Office in the Behavioral Health Certification Section and will be sent by USPS Certified Mail.

## **Treatment Inactivity**

Clients who have not engaged in treatment at Farrar and Associates for six months or longer will be discharged. Prior to the discharge, attempts will be made to contact and re-engage the client in treatment. We encourage clients to communicate with us about their treatment plans so that we can be of assistance in the transition of care. Clients who are discharged from treatment because of inactivity will receive a letter by standard USPS mail.